

Usman Mirza

.Net Application Developer

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CAREER OBJECTIVE:

Aspiring to secure a **.NET Lead Developer** position in a forward-thinking organization where I can leverage my deep expertise in **.NET technologies, architecture design, and team collaboration** to drive high-impact software solutions. Passionate about mentoring developers, optimizing processes, and leading technical initiatives while contributing to the company's growth and innovation.

TECHNICAL SKILLS:

Programming Languages & Frameworks: C#, VB.NET, JavaScript, jQuery, HTML, CSS, Bootstrap, JSON, AJAX

Microsoft .NET Technologies: ASP.NET (Web Forms, MVC), AspNet Core, Web API, Entity Framework, Console Applications, Backend Services/Tasks MS Build

Cloud & DevOps: Microsoft Azure (Functions, App Services, Service Bus, Queues, Storage, App Insights), Azure DevOps, TFS, Git

Databases & Servers: Microsoft SQL Server, IIS

Monitoring & Performance Tools: Pingdom, Dynatrace, DataDog, SolarWinds (Server & Application Monitor), LeanSentry

EDUCATION & CERTIFICATION:

- | | | |
|--------------------|--|--------------|
| ○ BS(CS) 3.28/4.00 | PMAS-Arid Agriculture University Rawalpindi Pakistan | 2013 |
| ○ AZ-900 | Microsoft Azure Fundamentals | Feb 11, 2020 |
| ○ AI-900 | Azure AI Fundamentals | Nov 26, 2025 |

PROFESSIONAL WORK EXPERIENCES:

Organization: GlobalTranz, Arizona USA
Designations: .Net Principal Developer - Remote
Tenure: May, 2021 – To Date



Leadership & Development:

- Led and mentored a cross-regional development team, ensuring adherence to best practices in .NET, Azure, and DevOps.
- Collaborated with Data Services, DevOps and Infrastructure teams to optimize performance, resolve bottlenecks, and streamline deployments.

Azure & Cloud Solutions:

- Implemented Azure App Insights for end-to-end monitoring of web apps, APIs, SOAP services, and VMs, improving system reliability.
- Automated critical workflows using Azure Functions, Blob Storage, MS Build Tasks, and SQL Jobs, reducing manual effort by 30%+.
- Configured authentication endpoints, CI/CD pipelines (Azure DevOps), and environment variables for secure and efficient deployments.

Performance Optimization & Integration:

- Monitored and optimized SQL queries, APIs, and EDI integrations (Ericsson & Nokia) using DataDog, Dynatrace, and SolarWinds.
- Served as a key member of the IT Emergency Response Team, resolving high-priority system issues with minimal downtime.

Customer & Operational Support:

- Provided L3/L4 support to customers and carriers, troubleshooting complex issues in production environments.

Organization: BroadPeak Technologies Islamabad Pakistan
Designations: Principal Software Engineer
Tenure: Jul, 2019 – May, 2021



Responsibilities:

Application Development & Modernization:

- Designed and developed scalable .NET applications for [Edible.com], a U.S.-based e-commerce platform, ensuring alignment with end-user requirements.
- Built backend services and APIs to enhance the company's e-commerce functionality, including automated product sequencing to improve operational efficiency.

Azure Cloud Migration & Integration:

- Led the full migration of applications from on-premises/TFS to Azure/Git, improving scalability and CI/CD workflows.
- **Implemented Azure cloud services:**
 - Service Bus (queues, pub/sub topics) for decoupled microservices communication.
 - Azure Functions, Redis Cache, and Blob Storage to optimize performance and cost.

- Multi-region deployment for high availability and disaster recovery.

Architecture & Collaboration:

- Applied SOA and microservices principles to modernize legacy business applications.
- Partnered with stakeholders, DevOps, and junior developers to resolve issues, streamline deployments, and provide technical guidance.

Organization: Samsung Gulf Electronics Dubai UAE
Tenure: Jan, 2019 – April 2019
Designations: Software Consultant (.Net Applications)
Responsibilities:



- Design and development of new Module for current Samsung Web Applications
- .Net Web Service for Supporting Mobile Applications
- Developed Console Application to improve performance & reduce bulk download data
- Supporting Applications to enhance the current flow and system improvement
- Optimizing database by using better/recommended built-in/customized functions

Organization: ASET General Trading L.L.C Dubai UAE
Tenure: Dec, 2015 – Jan, 2019
Designations: Web Application Developer
Responsibilities:



- **Full-Stack eCommerce Development:** Led end-to-end development and lifecycle management of the company's flagship eCommerce platform, built on a **WordPress front-end and ASP.NET/SQL back-end.**
- **Performance & Security Optimization:** Enhanced platform speed and security by implementing **CloudFlare**, resulting in formal recognition from management and increased customer reliability.
- **Automation & Integration:** Engineered automated systems to sync products and integrate with third-party APIs for **shipping, SMS, and social media advertising** (Google, Facebook, Criteo), streamlining operations.
- **Proactive Problem Solving:** Resolved **95% of application log issues** through effective troubleshooting and deployed an automated social media product feed system.
- **Infrastructure Management:** Handled full **DNS, domain, and email configuration** (MailChimp, MailerLite) and supported business functions like inventory, invoicing, and user management.

Organization: MTBC - Medical Transcription and Billing Corporation
Tenure: September, 2013 – September, 2015
Designations: Software Engineer
Responsibilities:



- Designed, developed, and maintained high-performance web applications using modern .NET frameworks and best practices.
- Built new modules and enhanced existing systems based on customer requirements, ensuring scalability and reliability.
- Developed and consumed RESTful web services (SOAP/WCF/Web API) to integrate with external systems.
- Reduced page load time by 65% through code optimization, caching strategies, and SQL tuning.
- Optimized **database performance** by refining **stored procedures, indexing, and query execution plans.**
- Monitored **application health, IIS, and web servers** using tools like **Pingdom, LEM, and LeanSentry** to ensure uptime and responsiveness.
- Managed web deployments, IIS configurations